MED ATION RGHI 1).



Commmunity Mediation Minnesota Providing Conflict Solutions for all Minnesotans

What is Mediation?

Mediation is a conversation between two or more people who disagree, facilitated by one or more trained mediators. The conversation is informal and all participants are given time to talk about their concerns. Decision-making remains with the participants. Mediation is voluntary, confidential and it works.

Mediation is an alternative to going to court. Not all cases are appropriate for mediation. But most disputes can be settled using time tested mediation techniques that allow both parties to decide the outcome that works best for them collectively and individually.

Mediation Can Help Resolve Conflicts

- Neighbor to Neighbor Landlords & tenants
- Family relationships Parenting time
- Youth related Businesses & consumers
- Workplace issues

Benefits of Mediation Include

- Convenience
 Accessibility
 Speed
 Affordability
- Flexibility All participants have an opportunity to be heard. • All participants have control over the outcome • Agreements hold up over time

What happens next?

- We will contact you to discuss your situation
- We will contact the other participant(s) and invite everyone to mediate
- If all participants agree, the mediation center will schedule a confidential mediation in a convenient location at a time that works for everyone
- Trained mediators help you talk to each other and if an agreement is reached, the mediator can help write up the agreement

*GOO/**

of parties reported that they were satisfied with Mediation

said that they would recommend Mediation to others

* Data from 2016 mediation participant's evaluations from Community Mediation Centers in Minnesota

Who to contact?

Call **1-833-266-2663** or go online to **www.communitymediationmn.org** to learn more or request a mediation

